



Lake Country DockHounds

'Hounds Intern Description

Position Title: Game Day Summer Internship

Season: 2023

The Lake Country DockHounds Baseball Team in Oconomowoc, are a member of the American Association, and seeking game day interns for 'Hounds program the summer of 2023.

The Lake Country DockHounds 'Hounds game day internship program will provide an overall learning experience that provides a solid foundation for understanding the business side of professional sports and entertainment. Interns will have the unique opportunity to be a part of the operation of a sports franchise and see firsthand the execution of promotional events in front of a loyal fan base.

By working home games during the 2023 season, interns will have the opportunity to interact with fans and to apply what they have learned in office to actual game day situations. There will be a heavy emphasis on customer service and providing a safe, fun, affordable and overall enjoyable experience for all fans.

This internship program runs from approximately Mid-May to Mid-September each year and is valid for college credit.

Our motivation and focus is to create lifelong memories: one experience, one fan and one team at a time.

Attendance Policy

The Lake Country DockHounds will strictly enforce an attendance policy for all interns. Full-time paid interns will be expected to work all home games (with some exceptions) and hold the similar office hours and overall time commitment as full-time salaried employees. This also includes events at WBC Park such as concerts and festivals. We love to have fun, but please note, there are 50 home games throughout the season and can sometimes be a challenging schedule.

Compensation

Compensation for this internship is \$1500 for the summer.

Housing

The Lake Country DockHounds do not provide housing, though we will assist in any way possible an intern in need of a place to live and/or roommates.

Duties/Responsibilities

- Pre-game stadium walk thru to ensure all seating areas have been cleaned properly, furniture has been arranged and restrooms are stocked.
- Batting practice set up and take down.
- Take part in all pre-game, between inning, and post-game promotions to include assisting with props, getting contestants on and off the field, helping with player participation, and hyping up the crowd.
- Seek out fans to participate in ballpark activities throughout the game.
- Distribute giveaways to fans on promotional nights.
- Ensure giveaways are in place and ready to go for gates open.
- Meet and assist with color guards, first pitch participants, dance teams, national anthem singers and any other pre-game ceremonies.
- Work at the Will Call position at the stadium box office assisting patrons as they arrive to pick up there for the game. Troubleshoot any issues as they arise with a customer's tickets.
- Assist and help coordinate picnics & club level. Oversee cleanup of picnic & club level.
- Assist in the concessions stand.
- Be the parking attendant. Collect money for paying cars. Troubleshoot any issues.
- Assist with a minimum of two field rentals.
- Attend a minimum of two player/mascot/organization appearances in the community.
- Must have the ability to work long hours.
- Responsibilities will also include assisting other departments when requested or needed.

If interested in the position, please email Lauren@lakecountry-live.com to set up an interview.